

MAN Diesel & Turbo

Onshore Service Support Agreements



MAN Diesel & Turbo (UK) Ltd is your local service provider of PrimeServ, part of the global service organisation of MAN Diesel & Turbo SE.

As the owner and operator of Turbomachinery, you know how much the success of your business depends on the reliability of your rotating equipment.

As a Turbomachinery manufacturer, MAN Diesel & Turbo have an in depth knowledge of the design, application, and importantly, the operating criteria which need to be adhered to in order to get the most reliable long term operation from the installed equipment.

Our Field Service and Technical Support Teams have an understanding of these products that is unrivalled in the market place.

You can rest assured that we have the engineering knowledge, expertise and accreditations to handle any situation where your Turbomachinery needs to be maintained, repaired, inspected or overhauled.

This knowledge and expertise also extends to other OEM equipment.

Our Service Engineers are strategically placed and can be mobilised quickly with every aspect of machinery care, whether planned or emergency-driven.

To help our customers' business, MAN has created a portfolio of service support activities from which customers can select those which most benefit their operation and requirements.

A service support agreement can be tailored to include activities such as:

- 365 day - 24/7 engineering support
- Guaranteed on-site response times
- Bi-annual health care inspections
- Spare parts management
- Seal inspection and repair
- Gas leak detection
- Condition monitoring
- Liquid analysis
- Upgrade and enhancement reviews
- Tailored maintenance regimes
- Overhaul recommendations and strategy



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- **365 day - 24/7 Engineering Support**
Direct Access to Technical Support
- **Guaranteed On-Site Response Time**
Immediate Site Support
- **Bi-annual Health Care Inspections**
Early Fault Diagnosis
- **Spare Parts**
Review
Management
Custom Built Kit Boxes
- **Dry Gas Seals**
Inspection
Overhaul
Replacement
- **Gas Leaks**
Ultrasonic Leak Detection
- **Condition Monitoring**
Performance Review Analysis
Vibration Analysis
Thermal Imaging
Noise Surveys
- **Liquid Analysis**
Oil
Cooling Water
Condensate
- **Upgrade and Revamp Advise**
Control Systems
Re-Rates
- **Value Added Maintenance Plans**
Condition Based
- **Overhaul Planning and Execution**
Project Management and Delivery
- **Troubleshooting**
Evidence Gathering
Report
Solution
- **Commercials**
Agreed Rates
Agreed Terms and Conditions

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